

## APPOINTMENT REMINDERS

7 day & 2 day appointment reminders by text message or phone call.

## CANCELLATION OF APPOINTMENTS:

**24 hour notice** is **REQUIRED** if you are unable to keep your appointment. Fees may be applied **before** making future visits.

## Frequently Asked Questions

- 1. If I don't have insurance what am I expected to pay at the time of my visit?**
  - Charges range from \$122 to \$268 for a visit. You will receive a 20% discount off your total charges due at the time of appointment.
- 2. What are typical charges for excisions and biopsies?**
  - It will depend on the size & location of the lesion & whether it is benign or malignant.
- 3. What if I don't have insurance and can't afford to pay my bill?**
  - In some situations you may qualify for financial assistance.
- 4. Why do I have 2 copays?**
  - Some insurances apply a copay to your office visit & your pathology/lab charges.

Contact our billing office at (402) 933-4123 for more information on financial assistance, charges, & payments.

## Our Providers

### MOHS

Anthony Griess, M.D.

Kendra Lesiak, M.D.

Kim Deats, PA-C

### General Derm

Jill Nelson, M. D.

Tricia Hultgren, M.D

Judy Wolpert, M.D.

Ashley Drake, M.D.

Sara West, M.D.

Sandra Brennan, PA-C

Julie Roubal, PA-C

Lynn McLaughlin, PA-C

### Pathologist

Dominick DiMaio, M.D

Sara West, M.D.

### Aesthetic & Spa

Claire Zukaitis, L.A.



[www.omahaderm.com](http://www.omahaderm.com)

(402) 330-4555

### Omaha Office

909 N 96 St, Ste 201

Omaha, NE 68114

### Council Bluffs Office

3205 Metro Dr, Ste 200

Council Bluffs, IA 51501

**Financial Disclosure**  
**Dermatology Specialists of Omaha, LLC**  
**Effective 1/10/2019**

We are extremely pleased that you have chosen us for your dermatological needs. The following information regarding financial matters should be helpful to you in understanding our billing process.

**INSURANCE PLANS:**

Dermatology Specialists of Omaha, LLC participates with all major local and national health plans. However, an occasional health plan may not offer participation to physicians in the area. It is your responsibility to make sure the provider you are seeing is a participating provider with your health plan. Some health care plans may not cover services such as removal of benign or non-irritated growths. These would be considered cosmetic and payment is due at the time of treatment.

**MEDICARE:**

Medicare may not consider all services medically necessary such as removal of benign or non-irritated growths. These would be considered cosmetic and payment is due at the time of treatment.

**REFERRALS:**

If your insurance is an HMO, Tricare Prime or any other insurance that requires a referral, you are responsible for getting a referral from your primary care doctor. If you do not have the referral at our office at the time of your appointment and we are unable to obtain one for you, you will be required to pay for your visit that day or you may reschedule your appointment.

**DUE AT TIME OF CHECK-IN:**

- \* Co-payments
- \* Deductible/Co-insurance
- \* Past Due Balances
- \* Self pay charges
- \* Non-covered charges (those considered to be cosmetic by your insurance)

**BILLING STATEMENT:**

You will receive a billing statement once your insurance company has processed the claims for your services. Payment in full is expected by the due date on your statement. If you are unable to pay your balance in full by the due date, you will need to contact our billing office at 402-933-4123 to discuss other options.

**HOW TO PAY YOUR BILL:**

On line at: [www.Omahaderm.com](http://www.Omahaderm.com) or call our office at (402) 933-4123.

We Accept: MasterCard, Visa, Amex, and Discover

**INSUFFICIENT FUNDS:**

If you have paid your bill with a check and it is returned to us by the bank as insufficient funds, we will charge your account a **\$30 service** charge. You will be asked to pay with cash or credit card for all your future visits.

**CREDIT RISK ACCOUNTS:**

If your account has been sent to the collection agency you will be **REQUIRED** to pay for all services for all future appointments at the time of service and will be required to have a credit card on file (CCOF).

**COSMETIC SERVICES:**

Appointments for all Filler and Laser treatments **REQUIRE** a \$100.00 **deposit** at the time the appointment is made. **We REQUIRE a 48 hour notice** if you are unable to keep your appointment. Your \$100 deposit will NOT be refunded if you give less than a **48 hour cancellation notice**. Payment is due at the time of service for your cosmetic services and will not be filed with your insurance company.

**PATHOLOGY & LAB SERVICES:**

If your Insurance requires a specific laboratory (LAB CARD) for the processing of your pathology or blood work, it is your responsibility to notify the front desk and clinical staff on the day of your visit.

**PATHOLOGY SERVICES:**

If you have a biopsy, you or your insurance company will be billed a fee for processing and interpreting the slide. Dr. Sara West and Dr. Dominick DiMaio are members of our group. They are board certified in pathology & dermatopathology. In some instances a second opinion or special stains may be required to make a final diagnosis for your slide. You may be billed by **Regional Pathology at the Nebraska Medical Center** for the additional charges. Your insurance company may require an additional **co-payment** for any lab or pathology services.

**LABORATORY SERVICES:**

If you have blood drawn or a culture, you or your insurance company may receive a bill from our office or **Regional Pathology at the Nebraska Medical Center**.